Enghouse Video Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Mediasite Video Platform (MVP) 8.51.0

Report Date: 03/11/2026

Product Description: Mediasite Video Platform quickly and cost-effectively automates the capture, management, delivery, and search of live and on-demand streaming videos

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Evaluation Methods Used: Automated and manual evaluation, including hands on and heuristic, by internal and third-party experts, including people with disabilities

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A, Level AA
Web Content Accessibility Guidelines 2.1	Level A, Level AA
Web Content Accessibility Guidelines 2.2	Level A, Level AA

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Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level					Notes
	My Mediasite	**Player**	**Channels**	**Showcase**	**Management Portal**	

1.1.1 Non-text Content (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.1.1 (Web)
Revised Section 508
   • 501 (Web)(Software)
	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) Revised Section 508 • 501 (Web)(Software)	Does not apply	Supports	Does not apply	Does not apply	Does not apply	
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) Revised Section 508 • 501 (Web)(Software)	Does not apply	Does not apply	Does not apply	Does not apply	Does not apply	
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes

2.4.2 Page Titled (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.4.2 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	Supports	Supports	Supports	Supports	

2.4.3 Focus Order (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.4.3 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	Supports	Supports	Supports	Supports	

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.4.4 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	Supports	Supports	Supports	Supports	

2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Does not apply	Does not apply	Does not apply	Does not apply	Does not apply	
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level					Notes
	My Mediasite	**Player**	**Channels**	**Showcase**	**Management Portal**	
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) Revised Section 508 • 501 (Web)(Software)	Partially Supports	Partially Supports	Partially Supports	Partially Supports	Partially Supports	*In-house live captions are on our current product roadmap; live captioning is currently available via 3rd party captioning providers*
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Supports	Supports	Supports	Supports	Supports	
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Supports	Supports	Supports	Supports	Supports	
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Supports	Supports	Supports	Supports	Supports	
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Supports	Supports	Supports	Supports	

Criteria	My Mediasite	Player	Channels	Showcase	Management Portal	Notes
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) Revised Section 508 • 501 (Web)(Software)	Does not apply	Does not apply	Does not apply	Does not apply	Does not apply	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) Revised Section 508 – Does not apply	Supports	Supports	Supports	Supports	Supports	

Table 3: Success Criteria, Level AAA

Note: Level AAA is not being evaluated at this time.