

Enhanced Secure Communications for the Defense Industry with Enghouse's VidyoConnect

A major entity in the Defense and Security space required an upgrade to their existing internal communications platform. As a large enterprise with high stakes conversations, they couldn't afford to settle with less than exceptional security and reliability.

Despite their unlimited choice in the UCaaS market, Enghouse's VidyoConnect became the obvious choice for protecting their secure conversations, thanks to its customizable, on premise, robust and highly secure features. Keep reading to discover how Enghouse's dedicated team gained the trust of one of the most well-known defense entities in the United States.

Challenge

In the world of Security and Defense, any level of failure is not an option. Due to the nature of this industry, it's critical to be able to share vital information to necessary individuals using a reliable, secure and stable platform. They were no longer satisfied with their existing platform to maintain pace with current industry standards. Due to this, they began their search for an upgraded platform, ultimately leading them to Enghouse Video for all confidential communications moving forward.

Solution

As an existing customer, Enghouse's team of experts had already built a substantial level of trust, thanks to our dedicated support team, robust platform, and tailored approach to individual clients needs in their communication platform. Despite this customer already having Microsoft Teams in place for their day-to-day office communication, they opted to implement Enghouse for communications that required superior levels of security. By leveraging VidyoConnect, this defense entity has experienced robust, stable, and highly secure communications, which are critical in their high-stakes environment. They continue to upgrade and customize to meet their evolving requirements.

Results

Customizable and Secure Communication

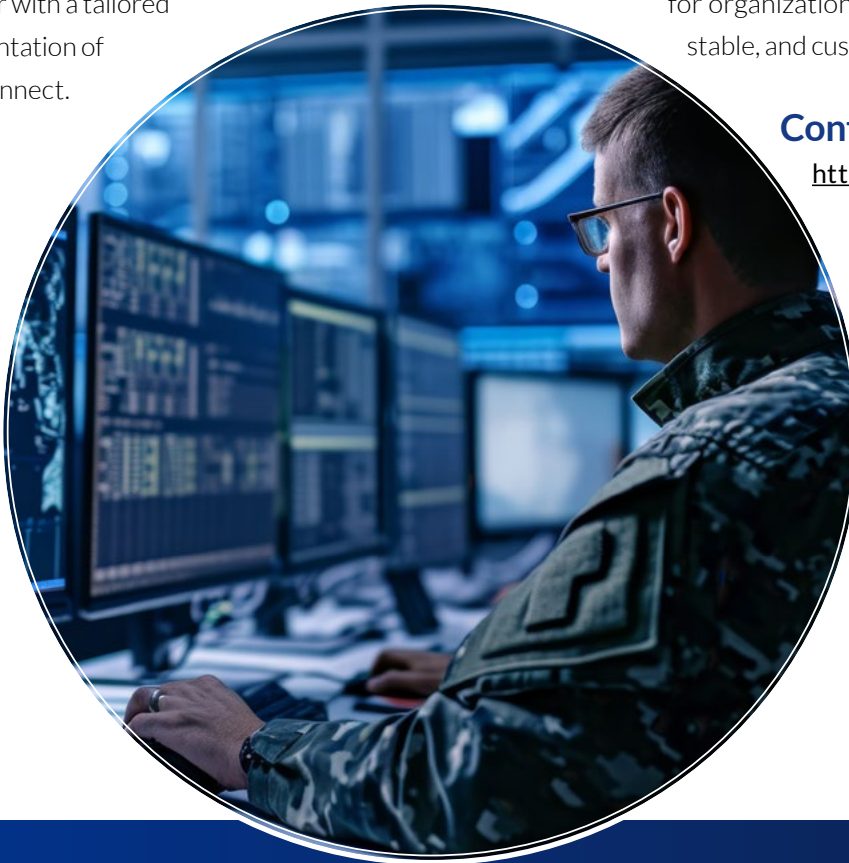
For defense organizations, security and reliability are a top priority. Enghouse's VidyoConnect shines among the competition by delivering customizable, on-premise, cloud, and hybrid options that meet the most stringent security requirements that the defense industry need. The platform's key security features include SRTP, HTTPS, TLS, and encrypted token technology, ensure that all communications are secure and compliant with industry standards like GDPR and HIPAA.

Seamless and Reliable Integration

Enghouse VidyoConnect and SDKs empower developers with the necessary tools to quickly and efficiently integrate high-quality video into their existing applications. This eliminates the burden of managing complex infrastructure without sacrificing an amplified user experience. This capability is critical for the defense sector, due to the heightened need for reliable performance, especially under varying network conditions. The overall platform's ability to maintain high-quality audio and video resolution in low bandwidth situations ensures that users are confident their communications will be uninterrupted and effective.

Tailored Implementation with Professional Services

Recognizing the specific needs of a large defense enterprise, Enghouse's team of experts work closely to provide the customer with a tailored implementation of VidyoConnect.



The defense organization benefited from Enghouse's Professional Services, which guide the upgrade process and help re-certify their systems through complex secure governing organizations. This collaborative approach ensured that the implementation met the specific operational demands of the defense sector, emphasizing customization, durability, and security.

Global Support and Flexible Deployment

Enghouse's VidyoConnect supports enterprises in security and defense on a global scale, with successful implementations in regions including India, the Netherlands, and the US. The platform offers flexible deployment options, allowing the defense centric entities to choose between on-premise, private cloud, or hybrid models, ensuring they have full control over their installation and data security. This flexibility is crucial for organizations that operate globally and require secure, stable, and customizable communication solutions.

Contact us to learn more.

<https://www.enghousevideo.com/>

